**Key information and primary contacts**

Northumbrian Water Limited’s (‘NWG’) has been pleased to accept tankered sewage deliveries to its sewage treatment works from your Company last year. I take this opportunity to advise you of changes to the tariff rates for 2018-19 and to provide you with up- to-date contact numbers to be used prior to deliveries.

NWG has formalised its acceptance of tankered sewage deliveries. We are asking you to sign a standard agreement. In addition we will require a copy of your Company’s current waste management documentation.

The sites at which such discharges may be disposed of, following receipt of permission from the works personnel, are:

|  |  |  |
| --- | --- | --- |
| Sewage treatment works | Works contact | Telephone number |
| Newbiggin | David Swann | 01665 605 867 |
| Howdon | Andrew Hindmarsh | 0191 2968109 |
| Willington | Steven Thompson | 01388 745321 |
| Stressholme (Darlington) | John Rose | 01325 380766 |
| Bran Sands (Teeside) | Michael Ellner | 01642 496100 |

In the event that you are unable to contact the named contact for the sewage treatment works please   
ring Michael Ellner of NWG’s Scientific Support section, Tel: **01642 496100**, or **07966 879155**, who will progress your request for acceptance of a delivery.

**Please note that Bran Sands is open from 07:00 to 18:00 Monday to Friday (and 07:00 to 11:00 on Saturdays   
by prior booking only). Bran Sands generally does not require pre-notification during the working week.   
An automated logging system with fobs is available at Bran Sands and Howdon. Any company which wishes   
to use a fob will be issued with instructions. Please contact Michael Ellner.**

The permission to discharge at the other sites (08:00 to 16:00) must be sought on each separate occasion that you intend to dispose and NWG may, for operational or other purposes, refuse the right to discharge. On each occasion disposal is made, you will be required to provide a ‘Duty of Care Waste Transfer Note’ and this note must identify the source of the sewage that is discharged. Upon our request, a sample of the contents shall be taken and/or provided at the time of disposal [sampling bottles will be provided at the sites] and this may be analysed by NWG.

No waste waters other than sewage of domestic type origin can be received at sewage treatment works.

The charges for using this service are those published in Northumbrian Water Group’s annual Charges Scheme 2018/19 Other Services booklet. For the financial year 2018-2019 these are:

A fixed charge of £25.97 will be made per tanker delivery which charge includes the cost of analysis if undertaken plus:

* For cesspool waste only (EWC 20 03 99) a charge of £3.64 per m3
* For non-hazardous chemical toilet waste (EWC 20 03 04) a charge of £12.82per m3
* For other (septic tank or combined waste) (EWC 20 03 04) a charge of £17.50 per m3­

**Please note that NWG have accredited status for sludge under the Biosolids Assurance Scheme.   
Hence, any company importing septic, cess or toilet waste must have signed the agreement prior to entry.**

Yours faithfully,

Michael Ellner,

Liquid Waste Treatment Manager

**Direct Line:** **01642 496100**

**Mobile:** **07966 879155**

**E-mail:** michael.ellner@nwl.co.uk

**Address:**

Bran Sands, Teesdock Road,

Middlesbrough, TS6 6UE